
LOCKWOOD WORKSTATION/PORTAL MINIMUM SYSTEM REQUIREMENTS

Below are the system requirements for accessing the Lockwood workstations and web-based Managed Money Platform.

Computer (with mouse):

- Ø Pentium class processor, 500 MHz or higher
- Ø Minimum recommended screen resolution: 800 x 600
- Ø Hard drive capacity for minimal install (browser-only):
 - o Required for install: 45 MB (megabytes)
 - o Required to run: 27 MB after restart

Operating System:

- Ø Windows 2000 and Windows XP with most recent service packs and patches installed (Recommended)

Memory:

- Ø For Windows 2000 and Windows XP: 128 MB of RAM minimum

Software:

- Ø Microsoft Internet Explorer version 6.0 Service Pack 1
Free download available at <http://www.microsoft.com/windows/ie/default.asp>
- Ø Adobe Acrobat Reader version 5.05 or higher (if using version 7.0, use version 7.0.8 to avoid known software issues)
Free download available at <http://www.adobe.com/>
- Ø Adobe Flash Player 5 or higher
Free download available at <http://www.adobe.com/>

Internet connection:

- Ø 56k modem minimum – Workstation can run on lower speed connection, however system responsiveness will be negatively impacted (DSL, Cable Modem, or T1 recommended)

Mac/Linux Users:

- Ø Mozilla version 1.3.1 is the recommended Internet browser
Free download available at <http://www.mozilla.org/releases>
- Ø Netscape version 7.02 can be used but has limitations
Free download available at <http://channels.netscape.com/ns/browsers/download.jsp>
- Ø Investor Workstation will not work in Microsoft Internet Explorer for Mac® software.